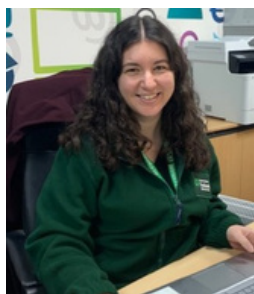


Welcome to our Annual Referral Agency Newsletter

STAFFING UPDATES



In December 2025, most of you will know that Andy Bower retired and Nancy Deakin was appointed as the New Head of Foodbank. We also said good bye to Pamela Thompson who was the session leader at Westbury for many years and welcomed Alison Allan who manages the Heathcote session and will be heading up our new Kenilworth Centre.

A MESSAGE FROM NANCY

As Head of Foodbank, I lead our mission to provide a safe, welcoming and compassionate service for people experiencing financial hardship, ensuring they can access emergency food and other appropriate assistance when they need it most. I work to develop the partnerships, services and resources that help individuals and families move from crisis to stability, addressing the underlying causes of poverty and creating opportunities for lasting change.

It has been a pleasure meeting many of our referral partners and learning more about the vital work you do across our communities.

Strong partnerships are at the heart of ensuring people receive the right help at the right time, and I greatly value the relationships we have built together.

If you would like to arrange a meeting, please do not hesitate to get in touch. I would be delighted to meet with you, learn more about the work your organisation does, and explore how we can continue to strengthen our partnership for the benefit of those we serve.



As a reminder we have a dedicated Citizens Advice Worker who attends most of our sessions on a weekly basis. Clients can self-refer or talk to the session leaders for more information.

SOME REMINDERS OF THE IMPORTANT STUFF FOR ALL REFERRALS

Please add your clients **mobile number** and/or email on the e-voucher if possible, as this helps us contact them if needed

If you don't issue a voucher in a **3 month period** the system will automatically delete you - if this happens please contact **lynn@warwickdistrict.foodbank.org.uk**

Issuing a voucher does mean you should have had a conversation with your client, so that the reasons for needing a food parcel are included. This is not intended to be intrusive, but to inform our campaigns

Our policy of **6 vouchers in 6 months** still stands - if your client needs more vouchers just call us and speak with the team

Please remember to **keep us updated** of those within your organisation who are able to make food bank referrals - deleting those that have left and adding new staff members.

Please make sure you enter the **name, address and family household correctly** as we will only issue a food parcel for the number of people specified on the voucher

DISTRIBUTION CENTRES UPDATES

Hopefully you are already aware of the changes made to our distribution centres which came into effect in early September.

We are also delighted to advise that we are opening a new distribution centre in **Kenilworth** which will run weekly on Wednesdays, from Wednesday 7th October at **Abbey Hill United Reform Church** between 11am and 1pm.

Please look at our socials on this !



Our sessions from 5th October:

- Monday: Heathcote Church 12.30-2.30pm
- Tuesday: Lillington Free Church 11-1pm
- Wednesday: SYDNI Centre 1-3pm
- Wednesday: Abbey Hill URC 11-1pm
- Thursday: St Paul's Church 2-4pm
- Friday: Saltisford Church 1-3pm

CHRISTMAS OPENING



Our last foodbank session before Christmas will be Wednesday 23rd December at The SYDNI Centre from 1pm - 3pm.

We have one session open on Wednesday 30th December @ The SYDNI Centre 1pm - 3pm

We re-open fully from Monday 4th January 2027.

Referral Agency Newsletter

October 2026 #2

FACTS AND FIGURES



From January to September 2026 we distributed **4,325** parcels, **3,109** to adults and **1,216** to children. This is a **5%** reduction in parcels from the same time last year.



For the period January to September we received **27,260** kilos worth of donations which was slightly up for the same period last year.



All our Centres offer a warm welcome and a hot or cold drink so please do come and see us. St Paul's, Saltisford and the Sydni Centre remain the busiest with Heathcote and Lillington the quietest sessions.

FOOD DONATIONS

Yes please!

Supplies of the following are currently the most wanted:

- Squash (small)
- Instant Mash
- Tinned Veg
- Cuppa Soups
- Mayo/Ketchup
- Savoury snacks
- Chocolates/sweets
- Tinned potatoes
- Deodorants (M & F)
- Shave gel/razors

No thank you!

Whilst we are extremely thankful for all donations, it's important to say that we have ample supplies of:

- Soup
- Baked Beans
- Rice
- Cereal
- Pasta
- Tea
- Tampons



One-off donation



Regular donation



Food donation

Where to find us

Check out [Foodbank Locations](#) to see our locations & opening times. Please **bring in bags** when you are collecting a food parcel.

Referral policy

We operate on a referral basis. For referrals call the **Local Welfare Scheme** on 01926 359182 or **Citizens Advice** on 0808 2505715.

Donations

Donations can be delivered to our Warehouse, Unit 8 Trident Park, CV34 6SW on **Monday & Friday mornings between 9.30am & 12pm.**

We have a 6 referrals in 6 months policy.

CONTACT US

E: info@warwickdistrict.foodbank.org.uk

T: 07850 293383

A: Unit 8 trident Park, Poseidon Way, Warwick, CV34 6SW



Bank the Food



www.warwickdistrict.foodbank.org.uk

Registered Charity Number: 1160705

